MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Policy Letter #12, Right of Soldiers and ROTC Cadets to Present Complaints or Request Assistance from the Inspector General (IG)

1. IAW AR 20-1 para 6-1a, anyone (Soldiers, DA Civilians, JROTC Instructors and Cadets) may submit a complaint, allegation, or request for information or assistance to any Army IG concerning a matter of Army interest. These complaints may include what this audience reasonably believe evidences fraud, waste, and abuse.

2. Before visiting the Inspector General, you should consider whether your concerns could be addressed more quickly and simply by referring them to your chain of command. You do not have to present your concerns to your chain of command before visiting the Inspector General; however, you must obtain permission to be absent from your duties if you wish to visit the Inspector General during your duty hours. You do not have to tell anyone why you want to speak with an IG.

3. The Inspector General for Cadet Command can be reached at 502-624-7747/0070 or 502-626-8210.

4. If you believe the IG response to you is not fair, complete, or in accordance with law and regulation; or if you believe your interest may be jeopardized by contacting the IG, you may also file a complaint by visiting the Department of the Army Inspector General (DAIG) website at: www.daig.pentagon.mil.

5. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the Inspector General, or a member of Congress. They are also prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the Inspector General, a member of Congress or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the Inspector General, you are subject to disciplinary action.

6. Per AR 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. This is true for all persons who ask the IG for help, make a
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complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.

7. The POC for this policy is my Deputy, Mr. Van Straten, at 210-295-0779 or steven.j.vanstraten.civ@mail.mil. Post this policy statement on all official bulletin boards.

CHRIS S. ALFEIRI
COL, AR
Commanding

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